

**Functional Map - Farriery**

Industry key purpose: To maintain the care of equine hooves and fit horseshoes

Key Area	Key Function	Function	Activity/NOS title	NOS code	SSC
Manage the workforce and the organisation	Business strategy, policy and planning	Manage business planning	Plan where your business is going	CFABD3	Skills CFA
	Finance	Maintain financial systems and records	Keep financial records	CFAMN3	Skills CFA
Maintain health, safety, security and the environment	Health, safety and security	Maintain health, safety and security	Monitor and maintain health and safety	LANFar1	Lantra
Manage personal skills and development	Personal development	Improve your own skills and knowledge	Manage your own resources and professional development	CFAMLA2	Skills CFA
	Personal skills	Maintain and use personal skills	Use IT to support own role	CFASASA231	Skills CFA
	Working relationships	Maintain productive working relationships	Establish and maintain working relationships with others	LANCS4	Lantra
Provide goods and services to customers	Customer relations	Maintain effective customer relations	Build and maintain effective customer relations	CFACSB15	Skills CFA
		Deal with customer complaints	Resolve customer service problems	CFACSC3	Skills CFA
Maintain, repair and use equipment and machinery	Equipment and machinery	Prepare and use equipment and machinery	Prepare and check electric welding equipment for use	LANFar12	Lantra
			Prepare, light and maintain the forge fire	LANFar2	Lantra
			Fabricate horseshoes and tools	LANFar13	Lantra
			Produce shoemaking tools	LANFar3	Lantra
Manage farriery activities	Safe working with equines	Handle equines safely	Handle and control equines	LANFar4	Lantra
	Assessment of footcare requirements	Assess footcare requirements of the equine	Assess the overall condition and footcare requirements of the equine	LANFar5	Lantra
			Determine the footcare plan for the equine	LANFar6	Lantra
			Remove horseshoes and assess wear	LANFar7	Lantra
	Shoeing of horses	Shoe horses	Trim hooves	LANFar8	Lantra
			Make horseshoes	LANFar9	Lantra
			Fit horseshoes	LANFar10	Lantra
Attach horseshoes and finish the shoeing process			LANFar11	Lantra	