

Functional Map - Veterinary Para-professional Activities

Industry key purpose: To provide services for animals which are allowed under the Veterinary Surgeons Act (1966)

Key Area	Key Function	Function	Activity/NOS Title	NOS Code	SSC
Manage the workforce and the organisation	Business strategy policy and planning	Manage business planning	Plan where your business is going	CFABD3	Skills CFA
		Comply with legislation and other requirements	Keep up to date with current legislation affecting your business	CFALG2	Skills CFA
	Finance	Maintain financial systems and records	Keep financial records for your business	CFAMN3	Skills CFA
			Get customers to pay on time	CFAMN5	Skills CFA
	Resources	Manage resources	Maintain stocks of resources, equipment and consumables	LANCS73	Lantra
Information and communication	Store information	Maintain and store records within the workplace	LANCS5	Lantra	
Maintain health, safety, security and the environment	Health, safety and security	Maintain health, safety and security	Monitor and maintain health and safety when working with horses	LANCS69	Lantra
			Promote, monitor and maintain health, safety and security	LANCS3	Lantra
	Hygiene and bio-security	Maintain hygiene and bio-security	Plan and manage hygiene and bio-security when carrying out equine dental procedures	LANEDC1	Lantra
			Plan, manage and evaluate hygiene and bio-security when working with animals	LANAnC44	Lantra
Environmental good practice and sustainability	Promote environmental good practice	Develop an awareness of environmental good practice	LANEM15	Lantra	
Manage personal skills and development	Personal development	Improve your own skills and knowledge	Manage and be accountable for own performance in a business environment	CFABAA627	Skills CFA
	Working relationships	Maintain productive working relationships	Establish and maintain working relationships with others	LANCS4	Lantra
	Professional standards	Maintain professional standards	Work within professional, legislative and regulatory requirements for animal health and welfare	LANCS68	Lantra
	Personal skills	Maintain and use personal skills	Manage time in your business	CFAYS5	Skills CFA
Use IT to support your own role			CFASASA231	Skills CFA	
Provide goods and services to customers	Sales	Plan sales activities	Plan how you will sell your products or services	CFAWB3	Skills CFA
		Sell your products or services	Make appointments for clients	LANAnC7	Lantra
	Customer relations	Maintain effective customer relations	Process payments from clients	LANCS75	Lantra
			Build and maintain effective customer relations	CFACSB15	Skills CFA
		Deliver customer service on your customers' premises	CFASCB3	Skills CFA	
		Resolve customer service problems	CFACSC3	Skills CFA	
	Animal handling	Handle animals	Observe and be aware of the behaviour of animals	LANAnC10	Lantra
			Handle and restrain animals	LANAnC15	Lantra
	Animal care	Provide first aid to animals	LANAnC32	Lantra	
	Equine dental activities	Prepare for activities	Handle and control the horse in order to carry out dental procedures	LANEDC2	Lantra
			Prepare to carry out equine dental procedures	LANEDC3	Lantra
		Carry out activities	Carry out equine dental examinations	LANEDC4	Lantra
	Carry out Category 1 equine dental procedures		LANEDC5	Lantra	
		Complete activities	Carry out post procedural equine dental activities	LANEDC7	Lantra
	Equine hoof trimming	Prepare for activities	Handle and control equines	LANEHC2	Lantra
			Assess environmental influences on the equine foot	LANAHC3	Lantra
			Assess the overall condition and footcare requirements of the equine	LANEHC4	Lantra
			Determine the footcare plan for the equine	LANEHC5	Lantra
		Carry out activities	Remove horseshoes and assess wear	LANEHC8	Lantra
Trim and dress equine hooves			LANEHC6	Lantra	
Assess and manage equine behaviour			LANEHC9	Lantra	
	Complete activities	Carry out post trimming activities	LANEHC7	Lantra	
Microchipping of companion	Prepare for activities	Scan an animal to locate a microchip	LANAnC63	Lantra	

Provide technical skills	Microchipping of companion animals	>	Carry out activities	>	Carry out the implantation of a microchip in an animal	LANAnC64	Lantra	
		>	Complete activities	>	Carry out activities required following the implantation of a microchip in an animal	LANAnC65	Lantra	
	Training of animals	Prepare for activities	>		>	Observe, assess and understand the behaviour of animals	LANAnC49	Lantra
			>		>	Select animals for training	LANAnC51	Lantra
			>		>	Assess the compatibility of individuals and animals to work together	LANAnC54	Lantra
		Carry out activities	>		>	Design and evaluate training programmes for animals	LANAnC50	Lantra
			>		>	Implement training programmes for animals	LANAnC52	Lantra
			>		>	Design and evaluate training programmes for people and animals	LANAnC53	Lantra
	Training of dogs	Prepare for activities	>		>	Handle and control dogs	LANCTB2	Lantra
			>		>	Observe, assess and respond to the behaviour of dogs	LANCTB1	Lantra
		Carry out activities	>		>	Plan and implement training programmes for dogs	LANCTB3	Lantra
			>		>	Plan and implement training programmes for dogs and handlers	LANCTB4	Lantra
			>		>	Plan and implement programmes to address undesirable behaviour in dogs	LANCTB5	Lantra
	Animal physical therapies	Prepare for activities	>		>	Manage an animal therapy centre	LANAnC60	Lantra
			>		>	Assess and plan the physical therapy of animals	LANAnC61	Lantra
Bovine foot trimming	Carry out activities	>		>	Provide and evaluate the physical therapy of animals	LANAnC62	Lantra	
		>		>	Handle and restrain cattle for foot trimming	LANCFT1	Lantra	
Artificial insemination of livestock	Carry out activities	>		>	Carry out cattle foot trimming	LANCFT2	Lantra	
		>		>	Deliver artificial insemination to livestock	LANLP38	Lantra	
Maintain, repair and use equipment and machinery	Equipment and machinery	>	Prepare and use equipment and machinery	>	Prepare and use equipment and machinery	LANCS35	Lantra	
		>	Maintain equipment and machinery ready for use	>	Clean and maintain work equipment	LANCS72	Lantra	